# NhakaTV PRIVACY POLICY

## Privacy Statement

Your privacy: NhakaTv is committed to ensuring the privacy of your information.

Information: This Privacy Policy applies to personal information submitted by you on this website and otherwise in the course of using or applying for any NhakaTv services related, associated with, or connected to, this website, NhakaTv competitions and promotions or NhakaTv offers (the “NhakaTv services”); and any information automatically retrieved during visits to this website.

***Your consent***: By accessing and browsing this website and/or using or applying for the NhakaTv services, you consent to the collection, use, disclosure, storage and processing of your information in accordance with this Privacy Policy.

***Changes to Privacy Policy***: We may modify, alter or otherwise update this Privacy Policy from time to time, with or without notice to you. Such amendments will be effective immediately upon the posting of the amended Privacy Policy on this website. You agree to check this Privacy Policy and to be bound by the Privacy Policy that is in effect at the time you access this website.

## What This Privacy Policy Covers

This Privacy Policy covers the following:

* Collection, use and disclosure of personal information;
* Access to, editing and deleting personal information;
* Storage and processing of personal information;
* Cookies and automatically retrieved information;
* Account security; and
* Links to external websites.

## Collection, Use And Disclosure Of Personal Information

***Visitors***: You may browse and access information contained on this website without providing personally identifiable information.

***Personal information***: To register or apply for certain NhakaTv services (on this website or by other means), you may need to submit personal information such as your email address, name, physical address, telephone number, gender and date of birth. You may be asked to submit further information via this website or other means from time to time.

***Use of information***: Your personal information will only be used to:

* Assess and process your application for NhakaTv services, including by sharing your personal information with third party agencies for the purposes of credit check analysis; and/or provide the NhakaTv services to you; and/or
* Verify that you are entitled to register as a NhakaTv subscriber and otherwise comply with this Privacy Policy and any other applicable NhakaTv terms and conditions; and/or communicate with you and/or your household in relation to this website, the NhakaTv services, and/or your NhakaTv subscription; and/or
* Keep you informed of and promote current or planned products and/or services of NhakaTv and our selected business partners; and/or conduct market research and generate and provide statistical analysis and rating information; and/or conduct credit control and debt collection activities (including logging overdue debts owed to NhakaTv with credit reference agencies).

***Disclosure of information***: Unless you have authorized us to do so, NhakaTv will not rent or sell your personal information and will not disclose it to any third party except:

* where disclosure is connected to the purposes for which the information was collected as listed in clause 3.3;
* to our service providers, credit reference and debt collection agencies, communications and network operators and selected business partners;
* to relevant authorities, parties and/or applicable intellectual property rights holders (or their representatives) if we consider that you are in breach of NhakaTv rights; or where required, or permitted, by law.

## Access To, Editing And Deleting Personal Information

***Access***: You may ask to see the personal information that NhakaTv holds about you at any time by contacting us or by viewing your details at your account page.

***Editing and deleting***: You may also ask NhakaTv to correct, alter or delete any personal information that we hold about you by contacting us. Alternatively, you are able to do this yourself at your account page.

## Storage And Processing Of Personal Information

Storage and processing: NhakaTv will store and process your personal information in Zimbabwe or in any other country in which NhakaTv or our selected business partners maintain facilities for doing so. Your personal information may therefore be transferred outside of Zimbabwe.

Retention: NhakaTv will hold your personal information both before and after the termination or cancellation of your NhakaTv subscription (and may use it in accordance with clause 3.3, as applicable) but only for as long as we are lawfully entitled to use that information.

## Cookies And Automatically Retrieved Information

***Cookies***: When you enter this website your computer will automatically be issued with a cookie. These are text files that identify your computer to our server, so that when you visit the website again, the cookie will identify your computer to NhakaTv’s web server. This allows us to improve the speed and reliability of this website and provide you with a better service. Cookies in themselves do not identify individual users and are not used to collect or store personal information about you. Visitors have the ability to set their computers to notify them when a cookie is issued, or to reject any cookies, but the latter means that certain NhakaTv services will not be provided to the visitor.

Automatically retrieved information: Some information may be automatically retrieved while you access and browse this website including:

* the features that you use, the pages that you visit and the actions that you take on this website;
* your IP address (i.e. the location of your computer on the internet);
* the domain name that you are accessing the internet from; and
* the browser and search engine (if any) that your computer uses.

Purposes: The information automatically retrieved is used in statistical and aggregate formats to assess the effectiveness of and improve this website and the NhakaTv services, and to determine our visitors’ preferences and interests.

## Account Security

NhakaTv security: To prevent unauthorized access, maintain data accuracy and ensure the appropriate use of any information supplied by you, NhakaTv has put in place physical, electronic and managerial processes to protect your information. Additionally, all user information stored on this website is protected from unauthorized access through the use of secure login information and other security procedures.

Your security: You must keep any login, password or account information relating to your use of this website secure at all times.

## Links To External Websites

Privacy: This website contains links to external websites. NhakaTv is not responsible for the privacy policies of any such external websites. This Privacy Policy applies solely to information collected by NhakaTv.